



Town of Ignacio

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## **DO YOU HAVE POOR INTERNET SERVICE?**

The Town of Ignacio has partnered with FastTrack Communications in Durango on a State grant that, if awarded, will provide fiber optics to each residence and business in Town. Delivery of fiber optic service will greatly improve broadband internet access for work or school needs within your business or home. The proposed fees improved service will significantly enhance your internet speeds for approximately the same current monthly expense.

The Town has completed a broadband plan which identified very limited broadband internet service in our area and this is consistent with citizen comments regarding poor service. The State grant from the Department of Regulatory Agencies (DORA) is for the extension of fiber optics to rural underserved communities and the funding and grant awards are very competitive. We need your assistance in providing public comments on the current level of broadband internet access in Ignacio. There is a link to the DORA website that allows public comments and the link is listed below. Please take the time to access this webpage and provide information on your current service. Click the website link below and look for the **Step 3:** on the left side of the page and click the hyperlink to the comment form. This assistance should only take approximately five (5) minutes of your time and would be greatly appreciated.

The FastTrack Communication grant application is W-2021-16, which is information you will need to input under the Application/Grant Number line. It is important to explain your internet challenges and examples may be like:

*I am in support of FastTrack's grant application, W-2021-16 for the Town of Ignacio. We have children at home that are trying to attend online classes and we do not have adequate broadband service that allows them to fully participate in school. Calls are dropped and video services or zoom calls are next to impossible as there is not enough bandwidth to support the sessions. Please fund this application.*

*I work from home and I have trouble doing so as I do not have adequate broadband service from my home. I ask that the Board fund FastTrack's grant application (W-2021-16) providing Gigabit service to the Town of Ignacio.*

*I run a business from my home and I am frustrated by the lack of broadband service available to me within the Town of Ignacio. I support FastTrack's grant application to provide much faster and reliable speeds to our Town's residents. Please grant FastTrack's funding for building a Fiber to the Premise network within the Town.*

Here is the link to the public comment form: <https://broadbandfund.colorado.gov/get-involved>

Please feel free to contact Town Hall with any questions. Thank you, in advance, for taking the time to provide supportive comments on this grant.

